

Stakeholder update

The latest on the progress of the STP workstreams



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Distribution

STP Executive; STP Operational Delivery Group; STP Oversight and System Forum; STP Clinical Cabinet; STP Finance Group; STP communications and engagement leads. For onward distribution as appropriate.

Priorities agreed to drive out variation in patient care

A programme of work is taking place to reduce the amount of unjustified clinical variation in the care of patients across Sussex and East Surrey. Currently, there is significant differences in how our patients are being treated in some areas, which is leading to a 'postcode lottery' in the standards of care in some areas.



Senior leaders and clinicians across the STP have agreed that addressing this issue needs to be a key focus and three priority areas have been identified – musculoskeletal (MSK), cardiovascular and falls. There reasons these areas have been identified are:

- We currently have variation in the length of time patients spend in hospital and the infection rates following a total hip or knee replacement. We also spend more on total hip and knee replacements than other similar areas in the country, despite seeing the same number of patients.
- We currently have variation in the implementation of national best practice guidelines for patients with heart issues and we have a higher mortality rate from heart disease in parts of our STP compared to others areas of the country. We also spend more money of invasive heart procedures compared to other similar areas in the country
- We currently have variation in the number of over 65s at risk of falls and the way in which we try to prevent falls taking place. There is also variation in the amount of time patients spend in hospital following a fall and we spend more on the consequences of falls than other similar areas in the country.

Oversight groups are being established for each priority area to support collaborative cross-organisational work.

Senior nurses working together to improve training and skills across STP

Senior nurses are working together to help ensure there is more consistency and quality to training and skills across the STP. They are focusing on two areas – mandatory and statutory training; and clinical skills for unregistered workforce.



- **Mandatory and statutory training:** All health organisations and local hospices have signed up to the national ‘core skills training framework’ to ensure consistency of training standards. This will drive out variability and allow organisations to accept training records from other organisations to prevent duplication of training.
- **Clinical Skills for unregistered workforce: Work is taking place** to increase confidence and competency of the unregistered workforce and to ensure all unregistered clinical staff working to the same level are enabled to move across organisations without the need to do additional training. Core clinical competencies have been agreed for the non-registered workforce and a booklet has been developed that will act as a ‘passport’ for staff to work across organisations knowing the training and competency is at a consistent level.

Advance Care Plan Sharing Programme

The leadership and senior clinicians from the three STPs in Kent, Surrey and Sussex have agreed a region-wide strategy to improve the volume, quality and accessibility of advance care plans.



It forms part of the urgent and emergency care transformation programme in Sussex and East Surrey, working closely with the digital workstream. The aim is to align and enhance the many initiatives already underway across the region, reducing duplication and supporting standardisation.

Current priorities include:

- **ReSPECT roll out to improve volume and quality of care plans**
Supporting the rollout of the ReSPECT (Recommended Summary Plan for Emergency Care and Treatment) process developed by the UK Resuscitation Council, with pilots underway at Surrey and Sussex Healthcare NHS Trust and East Sussex Healthcare NHS Trust. The process focuses on supporting healthcare staff to have conversations with patients and those close to them in order to explore and record their wishes for future care, including resuscitation.
- **Streamlining information governance arrangements**
The STP has purchased a licence for all partners to use the Information Sharing Gateway (ISG), a web-based tool to simplify the management and documentation of Information Governance agreements between providers.

It is being piloted with the East Sussex Better Together Integrated Care Record as an exemplar to inform wider rollout across the STP.

- **Integrating patient record systems**

Work is underway to make patient data available across different GP, provider Trust, out-of-hours and social care systems within the STP. The 'orchestration layer' will provide a platform to make information accessible through the Care Connect interface. The first phase will focus on GP records within EMIS and SystemOne, with information governance managed through the ISG.

A communications and engagement workstream has also been established to support the changes in practice that will be required and clinical champions are currently being recruited.

For more information please contact Maggie Keating, maggie.keating@nhs.net.

Improving maternity services across the STP

A programme of work is looking at how maternity services can be improved for women and their babies across Sussex and East Surrey. A national maternity review – called 'Better Births' – was published in 2016 and gave recommendations for improving safety of maternity care and improving choice and personalisation of services for women and their babies.



Across the country, 44 Local Maternity Systems (LMS) have been established to help mobilise change and meet the recommendations. The Sussex and East Surrey LMS was formed in June 2017 and has formed nine workstreams that are looking how our local system will implement the recommendations up until 2025. The workstreams are: Commissioning Local Transformation; Promoting Good Practice for Safe Care; Personalisation and Choice; Perinatal Mental Health; Workforce Transformation; Data information and sharing; Harnessing Digital Technology; Prevention; and Service User Engagement.

Some of the key objectives of the programme are:

- Increased access to specialist perinatal mental health services.
- Deliver improvements in safety towards the 2020, with the ambition to reduce stillbirths, neonatal deaths, maternal death and brain injuries by 20% and by 50% in 2025.
- Increase the number of women receiving continuity of the person caring for them during pregnancy so that by March 2019, 20% of women booking receive continuity.
- Investigating and learning from incidents to allow better sharing of knowledge through the LMS.

For more information, contact Sean Cemm, Sussex and East Surrey Local Maternity System Programme Lead Commissioner, sean.cemm@nhs.net